

# CONSERVE & \$AVE™

## 2024 ELECTRIC HEAT PUMP WATER HEATER REBATE APPLICATION

### SECTION A. CUSTOMER INFORMATION (please print)

#### Step 1:

Customer Name (as it appears on your utility bill)	Account Number		
Installation Address	City	State	Zip Code
Mailing Address (if different from installation address)	City	State	Zip Code
Contact Phone Number (with area code) <span style="margin-left: 20px;">Home</span> <span style="margin-left: 20px;">Cell</span> <span style="margin-left: 20px;">Other:</span>	E-mail Address		

#### Step 2:

Please apply rebate to my account.
  Please send me a rebate check.

**Rebates \$75 and under will be applied to your account. If a box is not checked a bill credit will automatically be issued.**

#### Step 3:

**How did you hear about CONSERVE & SAVE? (pick one)**
 Billboard
 Chamber of Commerce
 Contractor
 Newspaper
 Radio

Retailer/Vendor
 Social Media
 TV
 Utility Newsletter
 Utility Representative
 Utility Web Site
 Other \_\_\_\_\_

#### Step 4:

<b>I am a:</b>	<b>My building type is:</b>	<b>I am a:</b>	<b>My home/business is heated by:</b>	<b>My water heating is:</b>
<input type="checkbox"/> Residential Customer	<input type="checkbox"/> Single Family	<input type="checkbox"/> Owner/Occupant	<input type="checkbox"/> Electric	<input type="checkbox"/> Electric
<input type="checkbox"/> Commercial Customer	<input type="checkbox"/> Multi-Family	<input type="checkbox"/> Owner/Non-Occupant	<input type="checkbox"/> Gas	<input type="checkbox"/> Gas
	<i>buildings with 2 or more units</i>	<input type="checkbox"/> Renter	<input type="checkbox"/> Don't Know	<input type="checkbox"/> Don't Know

**SIGNATURE:** By typing my first and last names in the CUSTOMER SIGNATURE box below, I am signing this document and certify:

- I have completely filled out Sections A and C
- I have read, understand, and agree to the terms and conditions – Section B, #1
- I have attached all support materials – Section B, #3
- All equipment has been installed at the address listed in Section A

Allow 6-8 weeks for processing.  
Missing or incorrect information will increase the processing time.

CUSTOMER SIGNATURE \_\_\_\_\_ Date \_\_\_\_\_

**TEAMING UP TO SAVE YOU MONEY**

**CONSERVE & \$AVE™**

**OFFICE USE ONLY**

Gas     Electric     Water
 **Total Rebate Amount:**

Date Received \_\_\_\_\_ Date Processed \_\_\_\_\_

Appliance/Equipment \_\_\_\_\_

\$

ID \_\_\_\_\_ Verified By \_\_\_\_\_ FILE NAME: \_\_\_\_\_

## SECTION B. REBATE APPLICATION CHECKLIST

Use this checklist to complete the steps to receive your rebates:

1. Read the following terms and conditions to determine if you are eligible for a rebate:
  - Only one service address per application.
  - Rebates are intended for customers, not contractors or builders.
  - The Utility reserves the right to apply rebates to past due accounts. Rebates \$75 and under will be applied to your account. Rebates will not exceed the purchase price.
  - Energy-efficient equipment must be connected to an electric service supplied by Austin Utilities, Owatonna Public Utilities, or Rochester Public Utilities and is subject to inspection.
  - Purchase and install **NEW** products. Reconditioned, refurbished, or second-hand equipment is not eligible for a rebate. Products replaced under warranty or provided through a repair/replacement service agreement are not eligible for a rebate.
  - Equipment installations must meet our Minimum Efficiency Requirements to qualify for a rebate. Air-Conditioning, Heating, and Refrigeration Institute (AHRI) and ENERGY STAR® standards are used. Please refer to the appliance, lighting, or HVAC rebates sections of this form for requirements and reference sources. The Utility reserves the right to reject any rebate application submitted as a result of work performed by a contractor who has failed to adhere to the terms and conditions established for the rebate program. Contractors must be licensed if applicable.
  - Due to limited funding, this rebate offer can be withdrawn at any time without notice. Applications will be processed on a first-come, first-served basis. All applications from this year's purchases (2024) must be received by March 31, 2025.
  - Rebates can only be offered on equipment that is installed while funding is in effect. In the event our program is discontinued due to depleted funds, we will not provide a rebate for items installed between the discontinued date and the end of that year.
2. Complete the application, making sure to fill out all required sections in detail. Allow 6-8 weeks for processing. Missing or incorrect information will increase the processing time.
3. Include a final, detailed copy of the original sales receipt, invoice, or picking slip showing the customer name, date of sale, manufacturer name, model number, size, and date of installation. **All HVAC equipment must have serial and model numbers listed on the invoice.**
4. Sign the application.
5. Information contained in this rebate application may be shared with the Minnesota Department of Commerce and our co-op partners.
6. Submit completed forms and required documentation to your utility provider:

### Austin Utilities

**Apply by Mail:** Attn: Rebate Processing  
1908 14th St NE  
Austin, MN 55912-4904  
507-433-8886

**Apply Online:** [www.austinutilities.com](http://www.austinutilities.com)

**Apply by Email:** [rebates@austinutilities.com](mailto:rebates@austinutilities.com)

### Owatonna Public Utilities

**Apply by Mail:** Attn: Rebate Processing  
PO Box 800  
Owatonna, MN 55060-0800  
507-451-2480

**Apply Online:** [www.owatonnautilities.com](http://www.owatonnautilities.com)

**Apply by Email:** [rebates@owatonnautilities.com](mailto:rebates@owatonnautilities.com)

### Rochester Public Utilities

**Apply by Mail:** Attn: Rebate Processing  
4000 E River Rd NE  
Rochester, MN 55906-2813  
507-280-1500

**Apply Online:** [www.rpu.org](http://www.rpu.org)

**Apply by Email:** [rebates@rpu.org](mailto:rebates@rpu.org)

## SECTION C. CONTRACTOR/RETAILER INFORMATION (please print)

Contractor's/Retailer's Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Phone Number (with area code) \_\_\_\_\_

Installer's Name (write **SELF** if customer installed) \_\_\_\_\_

Type of Appliance/Equipment Installed \_\_\_\_\_

Contractor's/Retailer's Name \_\_\_\_\_ Contact Person \_\_\_\_\_ Phone Number (with area code) \_\_\_\_\_

Installer's Name (write **SELF** if customer installed) \_\_\_\_\_

Type of Appliance/Equipment Installed \_\_\_\_\_

# 2024 ELECTRIC HEAT PUMP WATER HEATERS

## HEAT PUMP WATER HEATERS – ENERGY STAR®

*Must replace an existing electric storage tank water heater or be installed in a new home.*

*Heat pump water heaters that replace gas, propane, or other non-electric water heaters are not eligible.*

*Electric instantaneous or tankless water heaters do not qualify.*

**REBATES FOR HOMES WITH ELECTRIC HEAT (not to exceed 50% of cost):** \$270 for 20-55 gallon heat pump  
\$60 for >55 gallon heat pump

**REBATES FOR HOMES WITH NATURAL GAS HEAT (not to exceed 50% of cost):** \$400 for 20-55 gallon heat pump  
\$90 for >55 gallon heat pump

ENERGY STAR® qualified product list: [www.energystar.gov/productfinder/product/certified-water-heaters/](http://www.energystar.gov/productfinder/product/certified-water-heaters/)

Manufacturer's Name:

Model #:

Size in Gallons:

Rated Uniform Energy Factor (from ENERGY STAR® qualified product list):

Number of Units Installed:

Date of Installation:

Water Heater Cost:

**Why was this purchased? To replace:** no previous unit  
failed unit  
working unit

**Primary method to HEAT your home:** Electric  
Natural Gas/Other

OFFICE USE ONLY

Rebate Total: \$ \_\_\_\_\_

## Heat Pump Water Heaters (HPWHs)

HPWHs transfer heat from the surrounding air to heat water. Because HPWHs move heat, rather than create heat, they can be extremely energy-efficient when compared to electric resistance water heating. The evaporator vaporizes a refrigerant. A fan moves the surrounding air and the refrigerant absorbs the air's heat. The heated refrigerant then moves to the compressor, where pressure and temperature increase. The heated and compressed refrigerant runs through the condenser inside the storage tank where the heat transfers to the water supply. Electric resistance elements operate as a back-up heat source if hot water supplies are depleted and faster recovery is needed.

### Considerations:

- Work with a licensed plumber to determine if a heat pump water heater is right for your home.
- For a heat pump water heater to run efficiently, the space should generally stay above 40 degrees Fahrenheit year round.
- Since heat pumps remove heat from the ambient air, there must be a considerable amount of air available in the space. Most manufacturers recommend a minimum of 750 cubic feet, which means closets (even those with louvered doors) are usually not appropriate locations for heat pump water heaters.
- Recommended clearances should be followed to ensure adequate air circulation.
- Visit [www.energystar.gov/products/hot-water-heater-replacement-guide](http://www.energystar.gov/products/hot-water-heater-replacement-guide) to learn more.

***Thank you for purchasing new, efficient appliances and equipment  
and for applying for a CONSERVE & SAVE™ rebate!***

When purchasing new items, continue to look for the Energy Star®, Energy Star® Most Efficient, and WaterSense® labels.

By doing so, you will save energy, water, and money while ensuring product performance.

Austin, Owatonna, and Rochester Public Utilities may also offer a CONSERVE & SAVE™ rebate on your purchase!

For a complete list of available rebates, amounts, and to download rebate applications with minimum efficiency requirements and complete terms and conditions, visit your utility's website:

[www.austinutilities.com](http://www.austinutilities.com) • [www.owatonnautilities.com](http://www.owatonnautilities.com) • [www.rpu.org](http://www.rpu.org)

**TEAMING UP TO SAVE YOU MONEY**



**AUSTIN UTILITIES**  
Connections for Better Living®

**OWATONNA PUBLIC UTILITIES**

**ROCHESTER PUBLIC UTILITIES**  
WE PLEDGE, WE DELIVER™

**CONSERVE & \$AVE™**



**Most Efficient  
2024**  
[www.energystar.gov](http://www.energystar.gov)