

Does Your Home Need a Check-Up?

Make an appointment for a

CONSERVE & \$AVE HOUSE CALL



Austin Utilities
400 - 4th Street NE
Austin, MN 55912
507.433.8886
www.austinutilities.com



Owatonna Public Utilities
208 S. Walnut Ave.
P.O. Box 800
Owatonna, MN 55060
507.451.2480
www.owatonnautilities.com



HOME ENERGY AUDITS

Conserve & Save House Call

A drafty home, rooms that are too hot or too cold, and high energy bills are all common issues for homeowners. Installation of a new heating or air conditioning system, buying replacement windows, or adding more insulation may fix part of the problem. But you really need to find out where your home is inefficient before you can make improvements that will make a difference. For better results, you need an integrated “whole-house” approach that looks at your house as a system.

We developed Conserve & Save House Call to provide our residential customers with a whole-house, low-cost energy analysis and to connect them with contractors who can help them make effective energy efficiency changes to their home. We can also provide financing information, if needed. Never before have we offered such a comprehensive home energy audit program!



Your House Call

Your House Call will be performed by our team of qualified home energy auditors who will inspect your home from top to bottom in search of ways to improve your home's energy efficiency. The audit will focus mainly on building shell improvements such as attic and wall insulation, windows, and air sealing, but will also assess other areas such as appliances and equipment.

The audit takes about two hours and is scheduled at a time that is convenient for you. Homeowners will be required to fill out a Pre-Audit Questionnaire about their home and must be present during the audit. Historical information about the energy usage of your home is provided to the auditor to help facilitate the audit.

There are two types of House Calls you can choose from:

- **Standard House Call**

\$300 value for a co-pay of \$50

The Standard House Call includes reviewing with you the history of your energy use; performing an in-depth thermal envelope analysis; directing the installation of energy saving devices; assessing appliances, water heater, and HVAC equipment; performing a blower door test; and providing a detailed written report that lists energy-saving recommendations specific to your home.

- **Performance House Call**

\$380 value for a co-pay of \$125

The Performance House Call includes all the features of a Standard House Call. In addition, the auditor will perform an infrared diagnosis of your home. The final report will include infrared photos identifying areas of concern.

Qualified Contractors

If your House Call auditor determines your home needs thermal envelope improvements, he will leave you with a Qualified Contractors (QC) list. These contractors have attended the Builder's Association of Minnesota Air Sealing and Insulation training, have been trained on the details and guidelines of our program, and are willing to meet program standards and submit to quality control inspections. Please note some rebates associated with this program are only available for work performed by a contractor on our QC list.

House Call - Six Easy Steps

- Step One:** **Request your Conserve & Save House Call**
Fill out the *Request Form & Pre-Audit Questionnaire* on the following page and return it to your utility. Interactive Request Forms are also available on our website
- Step Two:** **Schedule your House Call.**
Our qualified energy auditor will call you to schedule your energy audit at a time that is convenient for you. Homeowners must be present during the audit.
- Step Three:** **Complete the House Call and create an action plan on suggested improvements.**
Your audit will include energy saving recommendations specific to your home. From low cost no cost ideas to larger investments, you can create and action plan that fits your budget.
- Step Four:** **Make energy saving improvements. (Apply for financing if necessary.)**
You may select one of our Qualified Contractors to complete the energy efficiency improvements in your action plan. Please note House Call Rebates (not including bonus rebates) are only available when you use a Qualified Contractor.

A variety of financing opportunities are available for customers who make energy efficiency improvements to their home. Please refer to the financing guide in your House Call packet for more information.
- Step Five:** **Complete any required post-installation inspections and apply for rebates.**
Once your work is completed you are ready to apply for rebates. Be sure all post verifications and inspections are completed and include a copy of your audit report rebates and co-pay worksheet when applicable. Incomplete applications will delay processing time. See page 7 of this brochure for detailed rebate information.
- Step Six:** **Conserve & Save with your improved energy efficiency!**

CONSERVE & \$AVE HOUSE CALL

Request Form & Pre-Audit Questionnaire

- I request a: Standard House Call (\$300 value for a co-pay of \$50)
 Performance House Call (\$380 value for a co-pay of \$125)

CUSTOMER & RESIDENCE INFORMATION

Name: _____

Street Address: _____

City / State / Zip: _____

Email: _____

Austin or Owatonna Utilities services: Electric Natural Gas Water

Utility Account Number: _____

Day Phone: (_____) _____ Evening Phone: (_____) _____

Best time to contact me: Morning Evening Anytime

Owner-Occupied Rental (# of units: _____)

How many years have you lived at this residence? _____

Year Residence Was Built: _____

Number of Stories: 1 1.5 2 Other

Total Sq. Ft. (including basement): _____

SIGNATURE & RELEASE FOR ENERGY DATA

By signing this waiver, you're allowing your utility company, Austin Utilities or Owatonna Public Utilities, to provide your utility usage information and Home Energy Report (if applicable) to partners with whom they have data confidentiality agreements for the purpose of completing your Conserve & Save House Call, as well as for conducting program evaluation.

Signature: _____

Date: _____

Questionnaire continued on back...



Questionnaire continued from front...

HEATING

Furnace Boiler

Other (e.g. heat pump, electric resistance): _____

Age of equipment:

Less than 10 years 10 to 20 years 20 to 30 years 30+ years

Programmable Thermostat:

Yes (Is it programmed? Yes / No) No, I do not have one.

Fireplace:

Yes (If yes: Wood / Gas) No

Wood Stove:

Yes No

Portable Electric Heaters:

Yes (# of units: _____) No

COOLING

Central air conditioning Window air conditioners If yes, how many? _____

Age of equipment:

Less than 5 years 5 to 10 years 10 to 20 years 20+ years

WATER HEATING

Gas Electric Propane

Age of equipment:

Less than 5 years 5 to 10 years 10 to 20 years

Number of bathrooms with showers: _____

SUBMITTING YOUR REQUEST

Fill out the front and back of this form completely,
sign the front, and return it to your utility:

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House Call Rebates

When you use one of our Qualified Contractors* to make suggested improvements to your home, you may qualify for the following rebates that are only available to Conserve & Save House Call participants:

- **Attic Air Sealing** – \$200 (QC* installed)
*All bypasses indicated by audit must be addressed.
Post-Installation Blower Door Verification required.*
- **Attic Insulation** – \$150 plus \$0.15 per sq. ft. (QC* installed)
Minimum R19 added with R44 minimum end value.
- **Wall Insulation** – \$300 (QC* installed)
*Minimum 450 sq. ft. of insulation for rebate.
Empty cavities only. Must be verified through audit.
Post-Installation Blower Door Verification required.*
 - \$200 for Exterior Rigid Foam Insulation
*Minimum 450 sq. ft. of insulation for rebate.
Wall cavities must be filled. Must be verified through audit.
Post-Installation Blower Door Verification required.*

Bonus Rebates

House Call participants can also receive bonus rebates in addition to standard Conserve & Save program rebates.

- **\$100 bonus for the purchase of a program-qualified water heater (WH) to replace an orphaned water heater.**
*Must replace atmospheric WH with power vent tank (standard rebate is up to \$75) or tankless WH (standard rebate is up to \$250).
Must be verified through audit.*
- **\$50 bonus towards a programmable thermostat installed by a licensed HVAC dealer.**
Must be verified through audit. Standard rebate is \$25.

Conserve & Save Rebates

Standard Conserve & Save rebates are always available when you purchase and install qualifying energy efficient products and equipment such as: Air Source Heat Pumps • Attic Insulation • Boilers • Central Air Conditioners • Custom Efficiency • Drain Water Heat Recovery (DWHR) • ENERGY STAR® Windows & Appliances (see websites for eligible products) • Furnaces • Furnace Fan Motors • Geothermal Heat Pumps • Programmable Thermostats • Tank & Tankless Water Heaters. Be sure to visit our websites for Minimum Efficiency Requirements and rebate amounts.

*Qualified Contractors have attended the Builder's Association of Minnesota's Air Sealing and Insulation training, have been trained on the details and guidelines of our program, and are willing to meet program standards and submit to quality control inspections.

